

Privacy Policy for Haldimand Athletics Club Mobile App

Effective Date: April 5, 2025

Haldimand Athletics Club (referred to as "HAC," "we," "our," or "us") values the privacy of our users and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your information when you use the Haldimand Athletics Club mobile application (the "App").

By using the App, you agree to the collection and use of information in accordance with this Privacy Policy.

1. Information We Collect

We collect information from you when you use the App, including but not limited to the following:

- Personal Information: When you create an account or register for events, we may ask for your name, email address, phone number, and other relevant details necessary to provide our services.
- Usage Data: We may collect information about how you interact with the App, such as login details, app activity, and preferences. This helps us understand user behavior to improve the App's functionality.
- Location Data: With your permission, the App may collect location data to provide location-based services such as event locations, nearby activities, or other location-specific features.
- Payment Information: If you make a purchase or pay for services via the App, we may collect payment-related details, including billing information. Payments are processed securely by third-party payment processors.

2. How We Use Your Information

We use the information we collect for various purposes, including:

- To provide and maintain the App and its services.
- To personalize your experience, offering content, events, and notifications based on your preferences.
- To communicate with you about your account, event registrations, promotions, or other updates related to the App.
- To improve the functionality, features, and overall user experience of the App.
- To conduct analytics and monitor usage patterns to help us optimize the App.

3. How We Protect Your Information

We employ a variety of security measures to ensure the protection of your personal data. These measures include encryption, secure servers, and access controls to safeguard your information. However, please be aware that no method of data transmission over the internet is completely secure, and we cannot guarantee the absolute security of your data.

4. Sharing Your Information

We do not sell, trade, or rent your personal information to third parties. We may share your information in the following circumstances:

- Service Providers: We may engage third-party companies to assist in providing certain services, such as payment processing or event management. These service providers will only have access to your information as necessary to perform their services on our behalf and are obligated not to disclose or use it for any other purpose.

- Legal Compliance: We may disclose your information if required to do so by law or in response to valid legal requests, such as a subpoena, court order, or government investigation.
- Business Transfers: In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of the transaction. We will notify you of any such transfer and update this Privacy Policy as necessary.

5. Your Choices and Rights

You have the right to:

- Access and Update Your Information: You can review and update your account information at any time through the App.
- Withdraw Consent: You may withdraw your consent to the collection of certain types of data (such as location data) by adjusting the permissions on your device. Please note that this may affect some of the App's functionality.
- Opt-out of Communications: You can opt-out of promotional emails and notifications by following the unsubscribe instructions in those messages or adjusting your notification settings within the App.

6. Children's Privacy

The App is not intended for use by children under the age of 13. We do not knowingly collect personal information from children under 13. If you believe that we have inadvertently collected information from a child under 13, please contact us, and we will take steps to delete such information.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be reflected in the updated policy, and the "Effective Date" at the top will be revised accordingly. We encourage you to review this policy periodically for any updates.

8. Contact Us

If you have any questions or concerns about this Privacy Policy or the way we handle your data, please contact us at:

Haldimand Athletics Club

Email: [insert email address]

Phone: [insert phone number]

Address: [insert physical address]

By using the App, you consent to the collection and use of your information as outlined in this Privacy Policy.